

## **Licensing Act 2003**

**Extract from Premises Licence Application relating to:-**

**The Tree of Life Café  
St Nectans Glen  
Trethevy  
Tintagel  
PL34 0BG**

**OPERATING SCHEDULE**

When do you want the premises licence to start? dd mm yyyy

If you wish the licence to be

valid only for a limited period, when do you want it to end dd mm yyyy

**Provide a general description of the premises**

For example the type of premises, its general situation and layout and any other information which could be relevant to the licensing objectives. Where your application includes off-supplies of alcohol and you intend to provide a place for consumption of these off-supplies you must include a description of where the place will be and its proximity to the premises.

St Nectan's Glen is a tourist attraction located in a beautiful rural setting 1.5 miles from the main road (B3263) The waterfalls are set within 18 acres of woodland, a site of special scientific interest. The Glen is accessed by a footpath through the woodland or alternatively via Genver Lane, a byway open to all traffic.

Our car parks are located adjacent the main road (B3263) and our visitors are signposted to walk to the Glen via the woodland walk along the banks of the river Trevillet.

Our Tree of Life café is a recently constructed, bespoke two-storey building comprised of a kitchen on the lower floor and the café itself on the upper floor. It's a family friendly environment offering hot and cold drinks, delicious home-made food and terrific cakes. The café has seating for 41 guests inside with space for a further 66 guests in the garden adjacent. Whilst we would like to be able to offer our diners a glass of wine, we have no intention of turning our café into a fully-fledged bar, which would be wholly inappropriate. Our café is not open to visitors after 17:00 (16:00 during the winter months) and our licensing application needs to be read and considered in that context.

We have hosted weddings and handfastings at the Glen (8 in total in the last 2 years). It is hoped that we will be able to look to resume hosting such ceremonies next year. These events have had no adverse impact on local residents nor the prevention of crime and disorder nor public safety. We would like to be able to facilitate the toasting of the happy couple on these special occasions.

In terms of amenities, the café is equipped with an accessible toilet on the upper floor and there are 2 further customer toilets a few yards from the café.

For the avoidance of doubt, we are not seeking a license in respect of any other buildings on site nor are we seeking an off-license.

If 5,000 or more people are expected to attend the premises at any one time, state the number expected to attend.

**Section 6 of 21**

**PROVISION OF PLAYS**

Will you be providing plays?

No

**Section 7 of 21**

**PROVISION OF FILMS**

Will you be providing films?

No

**Section 8 of 21**

**PROVISION OF INDOOR SPORTING EVENTS**

Will you be providing indoor sporting events?

No

**Section 9 of 21**

**PROVISION OF BOXING OR WRESTLING ENTERTAINMENTS**

Will you be providing boxing or wrestling entertainments?

No

**Section 10 of 21**

**PROVISION OF LIVE MUSIC**

Will you be providing live music?

No

**Section 11 of 21**

**PROVISION OF RECORDED MUSIC**

Will you be providing recorded music?

No

**Section 12 of 21**

**PROVISION OF PERFORMANCES OF DANCE**

Will you be providing performances of dance?

No

**Section 13 of 21**

**PROVISION OF ANYTHING OF A SIMILAR DESCRIPTION TO LIVE MUSIC, RECORDED MUSIC OR PERFORMANCES OF DANCE**

Will you be providing anything similar to live music, recorded music or performances of dance?

No

**Section 14 of 21**

**LATE NIGHT REFRESHMENT**

Will you be providing late night refreshment?

No

**Section 15 of 21****SUPPLY OF ALCOHOL**

Will you be selling or supplying alcohol? Yes

**Standard Days And Timings**

MONDAY 09:30 – 17:30

TUESDAY 09:30 – 17:30

WEDNESDAY 09:30 – 17:30

THURSDAY 09:30 – 17:30

FRIDAY 09:30 – 17:30

SATURDAY 09:30 – 17:30

SUNDAY 09:30 – 17:30

Sale of alcohol for consumption - On the premises

**Section 16 of 21****ADULT ENTERTAINMENT**

Highlight any adult entertainment or services, activities, or other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children Give information about anything intended to occur at the premises or ancillary to the use of the premises which may give rise to concern in respect of children, regardless of whether you intend children to have access to the premises, for example (but not exclusively) nudity or semi-nudity, films for restricted age groups etc gambling machines etc - None

**Section 17 of 21****HOURS PREMISES ARE OPEN TO THE PUBLIC****Standard Days And Timings**

MONDAY 09:30 – 18:00

TUESDAY 09:30 – 18:00

WEDNESDAY 09:30 – 18:00

THURSDAY 09:30 – 18:00

FRIDAY 09:30 – 18:00

SATURDAY 09:30 – 18:00

SUNDAY 09:30 – 18:00

**Section 18 of 21****LICENSING OBJECTIVES**

Describe the steps you intend to take to promote the four licensing objectives:

**a) General** – all four licensing objectives (b,c,d,e) List here steps you will take to promote all four licensing objectives

TO PROMOTE ALL FOUR LICENSING OBJECTIVES WE WILL KEEP:

Strong management controls and effective training of all staff (one member of staff is a personal licence holder and another has the BIIAB accreditation) so that they are aware of the terms of the premises licence and the requirement to meet the four licensing objectives with particular attention to:

a/ no selling of alcohol to underage people

b/ no drunk and disorderly behavior on the premises area

c/ no violent and anti-social behaviour

d/ no harm to children

- Operating Schedule providing the hours of operation and licensable activities during those hours.

- Designated premises supervisor confirmed it is obligated to be in day-to-day control of the premises, to provide good training for staff on the Licensing Act (Training Record)

- Clear "Challenge 25" information to prevent the supply of alcohol to under-age drinkers.

- CCTV system installed with recording option available

As a licensed premises we know that it is necessary to carry out our functions or operate our business with a purpose of promoting these objectives. We promise to support these objectives through their operating schedules and other measures (including staff training and qualifications, policies, and strategic partnerships with other agencies).

**b) The prevention of crime and disorder:**

CCTV

CTV1 The CCTV will cover areas of the premises to which the public have access including any outside areas

CTV2 Images shall be retained for a minimum of 31 days

CTV3 The CCTV system will be capable of downloading images to a recognizable viewable format.

CTV4 The CCTV system will be capable of obtaining clear facial recognition images and a clear head and shoulders image of every person entering or leaving the premises.

CTV5 The CCTV system shall incorporate a recording facility which shall be retained and stored in a suitable and secure manner for a minimum of 31 days. A system shall be in place to maintain the integrity of the recorded image and a complete audit trail maintained. The system will comply with the Data Protection Act 1998 and all signs as required will be clearly displayed.

CTV6 The system will be maintained and fully operational throughout the hours that the premises are open for any licensable activity.

All staff shall be suitably trained for their job function in the operating standards for the premises. The training shall be under constant review having regard to newly employed staff.

All staff shall be fully trained to perform their role. They will also be trained as to the terms of the premises licence including times of operation, licensable activities and all conditions. Training shall be recorded in documentary form that will be available for inspection at the request at all reasonable times by an authorised officer from a relevant responsible authority. The records will be retained for at least 12 months.

**c) Public safety:**

Internal and external lighting fixed to promote the public safety objective.

Well trained staff adherence to environmental health requirements.

Training and implementation of underage ID checks.

A log book or recording system shall be kept upon the premises in which shall be entered particulars of inspections made; those required to be made by statute, and information compiled to comply with any public safety condition attached to the premises license that requires the recording of such information. The log book shall be kept available for inspection when required by persons authorised by the Licensing Act 2003 or associated legislation.

All parts of the premises and all fittings and apparatus therein, door fastenings and notices, lighting, heating, electrical, sanitary accommodation and other installations, will be maintained at all times in good order and in a safe condition.

**d) The prevention of public nuisance**

- Prominent, clean and legible notices will be displayed at the exit requesting people to leave the premises and the area quietly
- Deliveries of goods necessary for the operation of the business will not take place between the hours of 8pm and 8am
- The movement of bins and rubbish outside the premises will be kept to a minimum after 11pm to reduce the likelihood of causing a nuisance to neighbours
- No external bottle bins to be emptied between the hours of 8pm and 8am
- Any external lighting shall be positioned or screened so as to not cause a nuisance to neighbouring properties
- Noise levels will be monitored on a regular basis and as necessary during entertainment with the potential to disturb neighbours to ensure levels are set so as not to cause a nuisance to neighbouring properties
- Following monitoring Music/bass levels will be reduced where necessary to ensure a nuisance is not caused to neighbouring properties.
- A record shall be kept, and made available upon request to authorised officers of Cornwall Council or Police of any complaint regarding the level of music from neighbours.

**e) The protection of children from harm**

"Challenge 25" sign which is a retailing strategy that encourages anyone who is over 18 but looks under 25 to carry acceptable ID (a card bearing the PASS hologram, a photographic driving license or a passport) if they wish to buy alcohol.

All Staff are well trained about the requirements to ask for persons' identification, age establishment etc.

All the details provided in the Training Record Book are available for inspection.

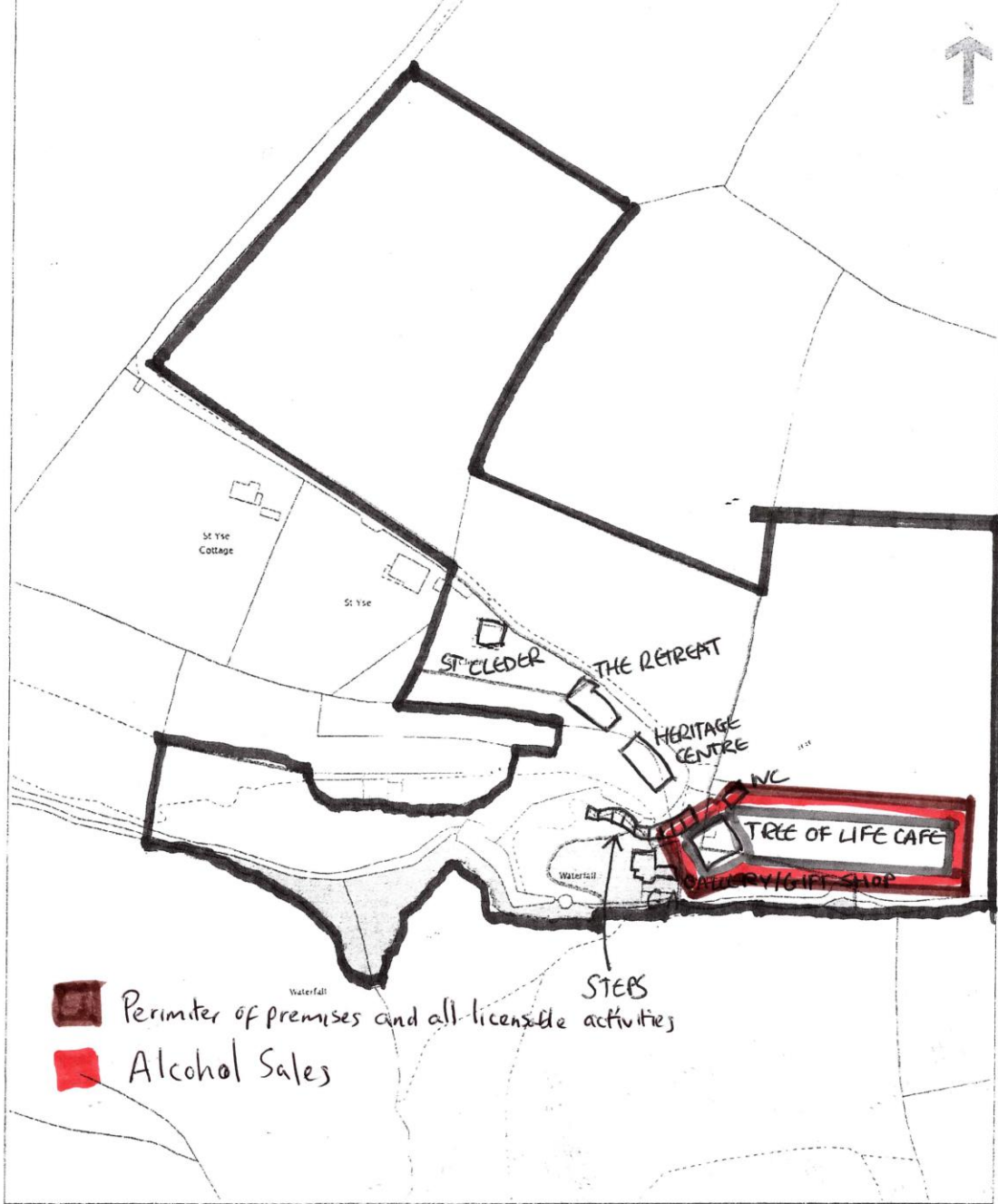
A Log Book for refusals will be kept upon the premises all the time.

Land Registry  
Official copy of  
title plan

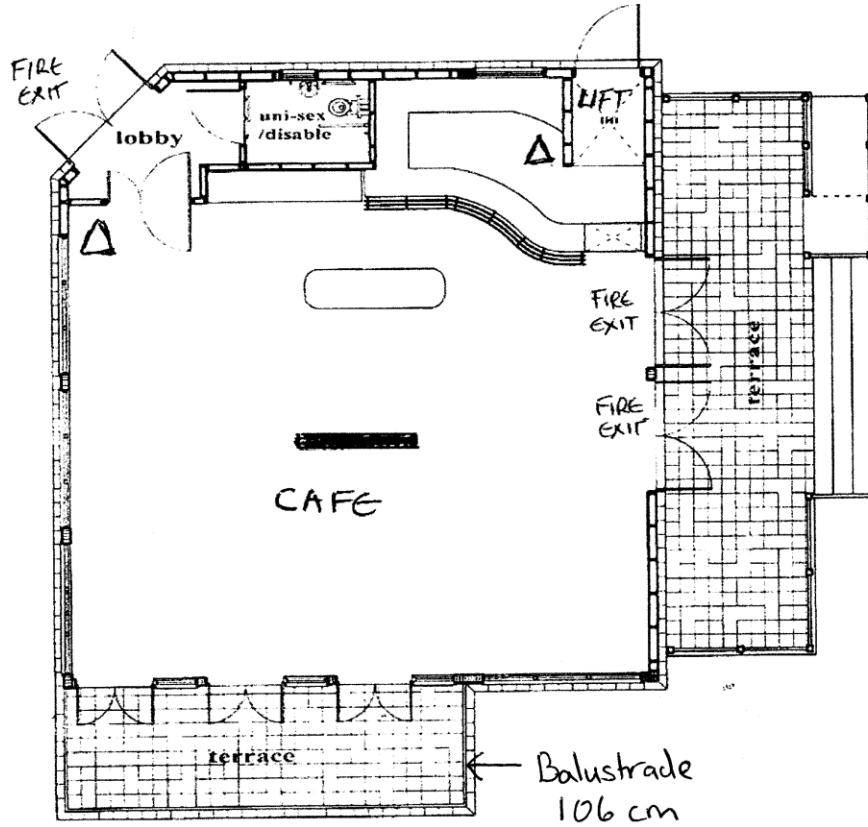
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Ordnance Survey map reference SX0888NW  
Scale 1:1250 enlarged from 1:2500  
Administrative area Cornwall



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First floor plan 1:100





 GROUND FLOOR